

Summary of Member Feedback on 2023/24 Training Schedule

Session Comments from Members

Session	Comments
Induction	<ul style="list-style-type: none"> • Intervention, work, and place of the council explained well. • Positive approach. • Informative.
Meet & Greet	<ul style="list-style-type: none"> • A different vibe, the officers wanted to engage instead of going through the motions. • Useful but only spoke to 30% of officers there. We could use photos of who is who and what they do. Names of directorates do not describe actual responsibilities. Our phones could be updated to have a "report it" link. Use this for all enquiries. Stop other departments creating their own forms. Train volunteers and councillors on all online systems and test using remote access.
Code of Conduct	<ul style="list-style-type: none"> • Being able to participate in questions. • Interactivity within the groups. • Knowledge of trainer. • An hour was too long. • Being told I can't say what I think. • Enjoyed the quiz. • Having the opportunity to ask questions.
Finance	<ul style="list-style-type: none"> • Very informative, presenters were very engaging and helpful in their answers to my questions. • It was a bit dry; I didn't understand some of the acronym's; It was probably too detailed. • Very informative and useful.
Overview & Scrutiny	<ul style="list-style-type: none"> • Knowledge of trainer and capacity to answer questions informatively. • Clear explanations. • Explained overall picture. • Split the training into two sessions. • Would have like to have seen more members attendance. • As a new councillor this training was particularly helpful.
Intervention	<ul style="list-style-type: none"> • Opportunity for more question time. • Slides provided a clear direction. • Death by PowerPoint, too much information on each slide. • Very unengaging speakers. • Explanation of course content very useful. • Willingness to answer questions. • Copies of the slides would have been helpful. • Extremely useful to a new member.
Planning	<ul style="list-style-type: none"> • Information was relevant. • Too much PowerPoint. • Not adequately training. • Training needs to be undertaken by qualified lawyer. • Training would also benefit councillors.

The Role of Internal Audit	<ul style="list-style-type: none"> • As a new member nothing was gained. • Zero training provided. • Good overview of what Internal Audit undertook. • Not enough time for all the questions. • Recommend a separate session.
Licensing	<ul style="list-style-type: none"> • Detailed PowerPoint information • Good insight into licensing • Very interesting
Corporate Parenting	<ul style="list-style-type: none"> • Clear aims and objectives. • Facilitators were engaging. • Learnt all the functions and responsibilities. • Well presented.

Attendance Figures:

Session	%
Meet & Greet with Leadership	38%
Code of Conduct	44%
Overview of Financial Accounts	46%
Overview and Scrutiny – A Practical Guide, Committee Procedure Roles – What I need to know	55%
Intervention, Section 114 and Improvement & Recovery Plan: Explaining the new environment	69%
Planning Committee – 12 members required to attend	75%
Meet & Greet “Wash Up” session – 28 members required to attend	53%
The Role of Internal Audit	44%
Corporate Parenting	20%
Code of Conduct “Wash Up” session – 4 members required to attend	100%
Standards & Audit – 6 members required to attend	100%